## Occupational Preparation III

## **Employment Preparation III Citizenship II**

Content Focus: Employability Skills, Self-Awareness, Self-Determination, Self-Advocacy, Technology, Citizenship, Health and Safety, Career Development and Planning, and Personal Management

Purpose: This course is designed to teach students skills and promote success in the areas of postsecondary education, employment, and independent living. Instructional emphasis will be placed on the application and generalization of skills to post school environments. The Six Employability Skills adopted by NCDPI have been embedded within the competency goals and objectives throughout the course.

Occupational Preparation courses should be taught in sequential order as the content is designed to help the student build their skills and increase their depth of knowledge levels over the grades 9-12.

Students will receive direct instruction in the competency goals and objectives during class time and will be expected to apply appropriate skills within the naturally occurring setting during activities associated with school-based hours, community based hours, and paid employment hours required by the GRAD-004 policy to be completed by graduation.

Competency Goal 1:	<b>Current Objectives:</b>	Proposed Objectives:
The learner will develop self-	1.01 Identifies adult	1.01 Identifies adult service agencies, their services and
determination skills for participating in transition planning and making a successful adjustment to adult life.	service agencies, their services and the processes for accessing these services:  • Vocational Rehabilitation (VR)  • Social Security Administration (SSA)  • Employment Security Commission (ESC)	<ul> <li>the processes for accessing these services:</li> <li>Vocational Rehabilitation (VR)</li> <li>Social Security Administration (SSA)</li> <li>Employment Security Commission (ESC)</li> <li>Workforce Development Board (WDB)</li> <li>Mental Health</li> </ul>
Removal of eg. Sheltered workshops as prohibited by WIOA Section 511	<ul> <li>Workforce Development Board (WIA)</li> <li>Mental Health</li> <li>Advocacy Groups</li> <li>Post-secondary Educational Institutions</li> <li>Community Residential Services</li> </ul>	<ul> <li>Advocacy Groups</li> <li>Post-secondary Educational Institutions</li> <li>Community Residential Services</li> <li>Community Rehabilitation Agencies</li> <li>Community recreation services</li> <li>Department of Social Services (DSS)</li> <li>Private adult service providers</li> </ul>

	Community Rehabilitation Agencies (eg Sheltered Workshops)  Community recreation Services Department of Social Services (DSS) Private adult service providers  1.02 Demonstrate the use of self-determination in a variety of life situations and utilizes self-advocacy skills appropriately to reach post-secondary goals  1.03 Demonstrates active participation in transition planning activities: Establishment of agenda Chairmanship of meetings Development of plans Assignment of responsibility	1.02 Demonstrate the use of self-determination in a variety of life situations and utilizes self-advocacy skills appropriately to reach post-secondary goals  1.03 Demonstrates active participation in a variety of person driven planning activities:  • Establishment of agenda • Chairmanship of meetings • Development of plans • Assignment of responsibility • Follow-up
	• Follow-up	1 Tollow up
Competency Goal 2:	Current Objectives:	Proposed Objectives:
The learner will actively participate in career development activities (e.g. awareness, exploration, and planning) to determine career goal.	2.01 States reason and procedure for making a job change	2.01 States reason and procedure for making a job change
	2.02 Obtains assistance in assessing personal attributes related to career choices	2.02 Obtains assistance in assessing personal attributes related to career choices
Proposed change to expand this objective within proposed new Competency 7 across all four courses	2.03 Participates successfully in multiple school based activities to complete the 300 hour requirement in the Occupational Course of Study by graduation:	2.03 <u>Develops person driven planning skills and strategies by participation in the following:</u> • <u>attends and actively participates in their IEP meeting by introducing themselves and team members, stating the purpose of the meeting,</u>

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Proposed addition of person driven	<ul> <li>School factories</li> </ul>	providing an overview of the meeting agenda,
planning objectives across all four	<ul> <li>School-based enterprise</li> </ul>	and leading a designated portion of the
courses	<ul> <li>Hands-on vocational training in</li> </ul>	meeting
	career technical education	<ul> <li><u>summarizes personal strengths, preferences,</u></li> </ul>
Removal of work hours per GRAD-004	courses	interests, and needs as identified through
<mark>change</mark>	Job fairs	updated transition assessment data
	<ul> <li>Vocational Rehabilitation</li> </ul>	identifies instruction and supports needed to
	work adjustment training	obtain their postsecondary goals
	Job clubs	
Proposed change to expand this	2.04 Participates successfully in multiple	
objective within proposed new	paid and non-paid work-based (ie.	
Competency 7 across all four courses	community based0 activities to complete	
	the 240 hours requirement for the	
Removal of work hours per GRAD-004	Occupational Course of Study by	
change	graduation:	
	<ul> <li>Community based training (eg</li> </ul>	
	enclaves, mobile work crews)	
	<ul> <li>Situational assessment</li> </ul>	
	<ul> <li>Internships</li> </ul>	
	Job shadowing	
	<ul> <li>Apprenticeships</li> </ul>	
	• Co-op programs	
	Part time employment	
	<ul> <li>Legitimate volunteer experiences</li> </ul>	
	Community service	
Competency Goal 3:	Current Objectives:	Proposed Objectives:
The learner will develop the job-	3.01 Conducts a job search based on	3.01 Conducts a job search based on career interests
seeking skills necessary to secure	career interests and abilities using any or	•
employment in the chosen career	all of the following:	and abilities using any or all of the following:
pathway.	Job listings	<ul> <li>Job listings</li> </ul>
patriway.	Employment Security	Employment Security Commission
	Commission	Employment agencies
		Friends and relatives
	Employment agencies	Vocational Rehabilitation Counselor
		- Vocational Nethabilitation Counselor

	<ul> <li>Friends and relatives</li> <li>Vocational Rehabilitation         Counselor</li> <li>Career Guidance Counselor</li> <li>Internet</li> <li>Yellow pages</li> <li>Want ads</li> <li>Help wanted signs</li> <li>Teachers</li> <li>Direct application</li> <li>3.02 Completes a variety of job applications in an acceptable manner</li> <li>3.03 Composes a letter of introduction to accompany an application</li> <li>3.04 Participates in mock interviews</li> <li>3.05 Composes a follow-up letter for an interview</li> </ul>	<ul> <li>Career Guidance Counselor</li> <li>Internet</li> <li>Yellow pages</li> <li>Want ads</li> <li>Help wanted signs</li> <li>Teachers</li> <li>Direct application</li> <li>3.02 Completes a variety of job applications in an acceptable manner</li> <li>3.03 Composes a letter of introduction to accompany an application</li> <li>3.04 Participates in mock interviews</li> <li>3.05 Composes a follow-up letter for an interview</li> </ul>
Proposed clarification of job placement portfolio objective	3.06 Participates in the collection of information for the development of a job placement portfolio	3.06 Drafts a personalized introduction job placement portfolio packet to accompany an application:  • Letter of introduction  • Brief summary of skills necessary for prospective employment  • Resume
Proposed Competency Goal 4:	Current Objectives:	Proposed Objectives:
The learner will develop the work behaviors, habits, and skills in the area of personal management needed to obtain, maintain, and advance in chosen career pathway.	<ul> <li>4.01 Develops an understanding of basic information concerning payroll and fringe benefits:</li> <li>Interpretation of paystub (eg. Net pay, gross pay, deductions, vacation days, sick days)</li> <li>Calculation of pay</li> <li>Social Security benefits and deductions</li> </ul>	<ul> <li>4.01 Develops an understanding of basic information concerning payroll and fringe benefits:</li> <li>Interpretation of paystub (eg. Net pay, gross pay, deductions, vacation days, sick days)</li> <li>Calculation of pay</li> <li>Social Security benefits and deductions</li> <li>Fringe benefits (eg. Vacation, insurance, stock options, bonuses)</li> </ul>

	<ul> <li>Fringe benefits (eg. Vacation, insurance, stock options, bonuses)</li> <li>Perks (eg. Discount tickets, use of company equipment, modified work schedule, etc.)</li> <li>Insurance (eg. Major health/medical, disability, life, dental, cancer, etc.)</li> <li>4.02 Exhibits a strong work ethic and understands the importance of work to an individual and society</li> </ul>	<ul> <li>Perks (eg. Discount tickets, use of company equipment, modified work schedule, etc.)</li> <li>Insurance (eg. Major health/medical, disability, life, dental, cancer, etc.)</li> <li>4.02 Exhibits a strong work ethic and understands the importance of work to an individual and society</li> </ul>
	4.03 Exhibits good personal hygiene on a consistent basis:  • Grooming products and their usage  • Work wardrobe  • Seasonal wear  • Hair care  • Dental care  • Body care  • Skin care	<ul> <li>4.03 Exhibits good personal hygiene on a consistent basis:</li> <li>Grooming products and their usage</li> <li>Work wardrobe</li> <li>Seasonal wear</li> <li>Hair care</li> <li>Dental care</li> <li>Body care</li> <li>Skin care</li> </ul>
Competency Goal 5: The learner will develop the work	Current Objectives: 5.01 Defines various technology	Proposed Objectives: 5.01 Defines various technology resources and
behaviors, habits, and skills in the area of job performance needed to obtain, maintain, and advance in chosen career pathway.	resources and identifies the importance of technology in the workplace	identifies the importance of technology in the workplace
	5.02 Identifies technology supports needed to accommodate specific disability in the workplace	5.02 Identifies technology supports needed to accommodate specific disability in the workplace
	5.03 Identifies specific employability skills vs. general employability skills needed for chosen career path and accommodations	5.03 Identifies specific employability skills vs. general employability skills needed for chosen career path and

or modifications needed to perform	accommodations or modifications needed to perform
these skills	these skills
5.04 Demonstrate safety and awareness of environment-related issues in the workplace:  • Identification of basic safety equipment  • Utilization of safety equipment  • Notification of safety issues  • Warning signs  • Use of equipment  • Lifting  • Injury prevention  • Poisons and appropriate usage  • Cleaners and appropriate usage  • Combustibles and appropriate usage  • Trash disposal  • Hazardous materials and appropriate usage	5.04 Demonstrate safety and awareness of environment-related issues in the workplace:  • Identification of basic safety equipment • Utilization of safety equipment • Notification of safety issues • Warning signs • Use of equipment • Lifting • Injury prevention • Poisons and appropriate usage • Cleaners and appropriate usage • Combustibles and appropriate usage • Trash disposal • Hazardous materials and appropriate usage • Recycling
<ul> <li>Recycling</li> </ul>	
5.05 Demonstrates the physical demands and environmental tolerance and adjustment needed for chosen career pathway:  • Endurance • Stamina • Use of upper extremities • Fine motor skills	<ul> <li>5.05 Demonstrates the physical demands and environmental tolerance and adjustment needed for chosen career pathway:</li> <li>Endurance</li> <li>Stamina</li> <li>Use of upper extremities</li> <li>Fine motor skills</li> </ul>
<ul> <li>Gross motor skills</li> <li>Sensory discrimination</li> <li>Temperature/weather conditions</li> <li>Noise level</li> </ul>	<ul> <li>Gross motor skills</li> <li>Sensory discrimination</li> <li>Temperature/weather conditions</li> <li>Noise level</li> </ul>

	• Alerthese	• Alerthess
	Alertness	• Alertness
	Materials	Materials
	5.06 Demonstrates the ability to organize	5.06 Demonstrates the ability to organize area,
	area, materials, and equipment needed	materials, and equipment needed to perform job tasks
	to perform job tasks of chosen career	of chosen career pathway
	pathway	
Competency Goal 6:	Current Objectives:	Proposed Objectives:
The learner will develop the interpersonal relationship skills needed for success in the workplace.	6.01 Interprets formal and informal organizational systems and the manner in which they operate in an employment setting:	6.01 Interprets formal and informal organizational systems and the manner in which they operate in an employment setting:  Chain of command Corporate culture Departments (eg. Personnel, finance, purchasing, maintenance) Formal and informal lines of communication Formal and informal leadership Committees Task forces Quality circles Teamwork Democratic voting Consensus decision-making  6.02 Explains how societal needs influence the nature and structure of businesses and how businesses impact the community:  Raw materials Products Customers
	• Services	<ul><li>Services</li><li>Environment</li></ul>

Environment	
6.03 Demonstrates the ability to make	6.03 Demonstrates the ability to make friends in the
friends in the workplace	workplace
6.04 Applies the use of appropriate social	6.04 Applies the use of appropriate social amenities,
amenities, social routines, conversational	social routines, conversational topics, and language in
topics, and language in the workplace	the workplace and appropriate body language and
and appropriate body language and voice	voice tone during these interactions:
tone during these interactions:	
<ul> <li>Introductions</li> </ul>	<ul> <li>Introductions</li> </ul>
<ul> <li>Greetings</li> </ul>	Greetings
<ul> <li>Farewells</li> </ul>	• Farewells
<ul> <li>Compliments</li> </ul>	Compliments
<ul> <li>Apologies</li> </ul>	Apologies
<ul> <li>Requests</li> </ul>	Requests
Breaktime	Breaktime
<ul> <li>Same sex conversations</li> </ul>	Same sex conversations
<ul> <li>Opposite sex conversations</li> </ul>	Opposite sex conversations
Questions/comments from	<ul> <li>Questions/comments from coworkers and</li> </ul>
coworkers and supervisors	supervisors
<ul> <li>Humorous situations</li> </ul>	<ul> <li>Humorous situations</li> </ul>
<ul> <li>Asking permissions</li> </ul>	<ul> <li>Asking permissions</li> </ul>
<ul> <li>Interruptions</li> </ul>	<ul> <li>Interruptions</li> </ul>
<ul> <li>Casual conversation</li> </ul>	<ul> <li>Casual conversation</li> </ul>
<ul> <li>Work-related conversation</li> </ul>	<ul> <li>Work-related conversation</li> </ul>
6.05 Utilizes cooperation, camaraderie,	6.05 Utilizes cooperation, camaraderie, cheerfulness,
cheerfulness, and empathy in the	and empathy in the workplace:
workplace:	
Attitude	Attitude
<ul> <li>Conversation</li> </ul>	Conversation
<ul> <li>Gestures</li> </ul>	• Gestures
<ul> <li>Tokens of helpfulness</li> </ul>	Tokens of helpfulness
<ul> <li>Expression of concern/sympathy</li> </ul>	<ul> <li>Expression of concern/sympathy</li> </ul>
<ul> <li>Recognition of special occasions</li> </ul>	Recognition of special occasions

Proposed Competency Goal 7:  The learner will develop employability skills necessary for success in the work environment.	<ul> <li>Written greetings/condolences</li> <li>Company sponsored recreation and social events</li> </ul>	Written greetings/condolences     Company sponsored recreation and social events  Proposed Objectives:  7.01 Explains at least two features of each of the six categories of employability skills
Proposed addition of Competency 7 and objectives across all four courses		7.02 Demonstrates at least two features within each of the six categories of employability skills during community-based and paid employment work hours activities:
Proposed Competency Goal 8:		Proposed Objectives:
The learner will create a Career Portfolio as required by the GRAD-004 Policy.  Proposed addition of Competency 8 and objectives across all four courses		8.01 Reviews and updates timeline for securing artifacts to be included the Career Portfolio over the grades 9, 10, 11, and 12  8.02 Monitors collection of artifacts for Career Portfolio
		8.03 Determines additional artifacts needed to be included in Career Portfolio
Proposed Addition: all content below		
Employability Skills Checklist:  Communication:  Demonstrate accurate exchange	of information and ideas	

Demonstrate ability to provide/give constructive feedback

- Demonstrate ability to identify audience needs and prepare for desired outcome
- Demonstrate active listening
- Demonstrate ability to write and speak effectively and clearly

#### Ethics:

- Demonstrate honesty and integrity in communications, and personal behavior
- Demonstrate fairness and respect in communications, and personal behavior
- Demonstrate honesty, integrity, fairness, and respect in decision making
- Demonstrate accountability for work and commitments
- Demonstrate the Golden Rule and "Do the Right Thing"

# **Problem Solving:**

- Demonstrate careful consideration of options when solving challenges
- Demonstrate the ability to identify potential challenges and causes (downstream effects)
- Demonstrate the ability to acquire, organize, manage, and interpret information and effects of various options
- Demonstrate ability to investigate root causes of challenges

## <u>Professionalism:</u>

- Demonstrate ability to effectively manage work/life balance
- Demonstrate responsibility for behavior and work
- Demonstrate self-advocacy and high-quality work standards
- Demonstrate self-motivation
- <u>Demonstrate understanding of policy and procedures</u>
- Demonstrate ability to maintain a positive attitude and enthusiasm
- Demonstrate ability to receive constructive feedback
- Demonstrate thoughtful efforts to resolve conflict peacefully

# Resource Management:

- Demonstrate ability to break down projects into task with timelines
- Demonstrate ability to effectively manage time and resources
- Demonstrate ability to plan and facilitate effective meetings and workplans
- Demonstrate ability to understand reliable and valid information.
- Demonstrate ability to anticipate and plan for possible obstacles and setbacks

#### Teamwork:

- <u>Demonstrate respect and support of team members</u>
- Demonstrate ability to seek ways to increase team members contributions
- Demonstrate ability to value and appreciate diversity in teams

- Demonstrate ability to contribute ideas
- <u>Demonstrate ability to respect differing opinions and flexibility</u>
- Demonstrate ability to work collaboratively and cooperatively with others

## Work Hours:

Per GRAD-004 Policy, school-based, community-based, and paid employment work hours are to be completed by graduation

Benefits of School-Based Work Hours: 9<sup>th</sup> and 10<sup>th</sup> grades

- Helps student builds Soft Skills:
- <u>Teamwork & Collaboration Communication</u>
- Problem-solving
- Leadership
- Collaboration
- Work Ethic
- Adaptability
- Interpersonal Skills
- Creativity
- <u>Time Management</u>

Benefits of Community-Based Work Hours: 10<sup>th</sup> and 11<sup>th</sup> grades

Work Based Learning (WBL) in community settings connects classroom learning to the real world

- gives students opportunities to practice skills in real-world scenarios
- helps students develop soft skills
- gives students a chance to observe professionals in action
- helps students' network with potential employers

Benefits of Paid Employment Work Hours: 11<sup>th</sup> and 12<sup>th</sup> grades

Helps student gain work experience

- learn new skills
- learn about career options
- meet new people
- earn money
- gain level of independence and sense of responsibility
- gain confidence

Reminder: WIOA prohibits State Education Agency (SEA) or Local Education Agency (LEA) from contracting with sheltered workshops per Workforce Innovation and Opportunity Act (WIOA) Section 511.

Please note: It is the responsibility of the Local Education Agency to determine the method for documenting and monitoring the ongoing and completion of each category of work hours for each student.

Resources are located in the OCS LiveBinder

